

Terms and conditions

Booking Terms and Conditions including Refund Policy

By booking surfing lessons, and participating in surfing lessons, you agree to the following Terms and Conditions:

- When booking surf lessons via the website, full payment is required kingsurf at time of booking
- Lessons booked by other means (phone, walk in) are subject to the following terms: 50% deposit at time of booking then balance on arrival.
- Any changes to lesson times will be notified in advance via email, phone or text message.
- Should Kingsurf have cancel a surf lesson, due to bad weather, beach closure or un-surfable conditions, then an alternative time / session will be offered. If this is not suitable, then we will offer a voucher credit or a full refund to the Client of any monies paid for surf lessons.
- Please notify us at least 2 days in advance of any changes to number of guests. We cannot guarantee that extra guests can be accommodated, unless pre-booked.
- A declaration / registration form must be filled in and completed prior to arrival at the Surf School before a person can participate. Kingsurf do not accept any liability for loss caused by failure to complete the declaration form.
- Participants in surf lessons must be at least 8 years old and be able to swim at least 50 metres. Due to the physicality of the activity, all children aged between 8 & 12 should be accompanied by an adult that will stand near by if not participating in the surfing lesson .
- We may photograph the surf lessons (outside of the premises). These photographs may be used for are own promotional purposes.
- Refunds for cancellations are as follows:
 - o 2 days or more to lesson date = 100% refund
 - o Less than 2 days to the lesson date=norefund
- kingsurf will not offer refunds to customers wishing to cancel surf lessons from 2 days to lesson date. The Manager reserves the rights to affect this policy based upon unique circumstances.
- kingsurf management withhold the right to refuse participation in Surf lessons, due to and not limited to: abusive & unreasonable behaviour, alcohol or drug influence, injury or health reasons.

- kingsurf assume no liability in respect of personal injury, loss, damage or third party claims which occur through no fault of their own or their instructors and cannot accept responsibility for any of the reasons cited above that a person may incur whilst participating in any of the activities unless kingsurf School can be proven negligent.

- By taking part in surf lessons supplied by kingsurf I agree to the following:

- o I accept that I participate at my own risk and I confirm that I have my own insurance to cover any such injury, loss or damage or have chosen not to take out such insurance even though I understand that this is my responsibility.

- o I have declared any medical conditions (e.g. asthma, epilepsy etc.) or any other special needs that may affect mine or others' safety whilst participating and accept kingsurf do not accept any responsibility for any conditions not disclosed.

- o I will not be permitted to consume alcohol or drugs prior to or during the surf lessons. Staff reserve the right to refuse participation to anyone considered to be under the influence of alcohol or drugs.

- o I agree to allow kingsurf to use photographs, of the surf lessons, taken by them or any nominated third party, for their promotional purposes.

- o I agree to abide by all decisions and adhere to all instructions that kingsurf staff and instructors make whilst under their supervision

- The prices printed on the website or on other media are valid at the time of publication. Kingsurf reserve the right to increase or reduce any of the prices any time after publication. Any changes will be made clear at the time of booking.

- Kingsurf reserve the right to cancel or change course dates subject to notification of those persons booked on to course.

- Permission is given for participant's contact details to be entered into the Kingsurf database and held in accordance with the Data Protection Act 1998. This information will not be forwarded to third parties

Refund & Cancellation Policy (due to flat or extreme conditions)

- In case of lesson cancellation due to adverse weather conditions or flat surf, kingsurf will offer to reschedule the lesson or offer a full refund.